

# POSTING

## OUTREACH FAMILY COUNSELLOR

Casual - On Call

Proficiency in one of four languages required:  
Tagalog, Mandarin, Punjabi or Arabic.

### Multicultural Family Preservation Program

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The Multicultural Family Preservation Program increases the parenting capacity of Ministry referred multicultural families, decreasing the potential of their children entering the care of the Ministry. Culturally agile services and supports are required to promote family wellness and support family transitions, including reunifications. This will be addressed by assisting parents and caregivers in finding ways to meet the physical, emotional and developmental needs of their children resulting in their enhanced safety and well-being.

The Outreach Family Counsellor will provide culturally agile services in the family's language of origin that focus on practical strategies and skill development, which increases the family's capacity to reduce identified risk factors, and be self-sustaining and stable. May also provide supportive visitation for parents and children in the care of Ministry of Children and Family Development. Services are provided in the family's home, in other community settings and in-office.

The successful applicants will be proficient both written and verbally in one of the four priority languages that have been identified by MCFD: Tagalog, Mandarin, Punjabi and Arabic.

The program will be delivered throughout the communities of Delta, Langley, Surrey and White Rock.

#### KEY DUTIES AND RESPONSIBILITIES

- Participate in agency and program specific quality improvement initiatives.
- Express a willingness to learn more about, and show respect for, the client's worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile interventions.
- Participate in regular clinical and administrative supervision according to accreditation standards.
- Co-facilitate and lead educational/counselling groups for parents when required.
- Participate in Integrated Case management meetings relevant to referred families
- Provide support and service to families facing multiple challenges. Some of these families may be difficult to engage with.
- Develop plans collaboratively with the families to engage in problem solving strategies to address problematic behaviours.
- Teach and model positive and appropriate parenting skills and strategies to enhance family functioning.

- Provide household management and other life skills training; particularly life skills training related to issues of settlement and integration.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.
- Ensure cultural connections are maintained for children who have been removed from their families.
- Facilitate the family reunification process.
- Maintain client and service records in accordance with MCFD requirements COA standards and agency policy.

## **QUALIFICATIONS**

### **Education, Training, and Experience**

- Bachelor's post-secondary degree in the Human Services field, and prior experience working with multicultural populations or an equivalent combination of education and experience.
- Proficiency in at least one of the priority languages to sufficiently serve families in their native language.
- Awareness and understanding of the key roles that a person's culture, identity, ethnicity, race, gender and other aspects of diversity play in the counselling process.
- Lived experience of cross-cultural parenting considered an asset.
- Valid driver's license and access to an appropriately insured personal vehicle for work purposes.

### **Job Skills and Abilities:**

- Current Level I First Aid certificate.
- Basic knowledge and understanding of life skill development and parents issues.
- Demonstrated effectiveness as part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem-solving and strength-based approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- the ability to do light lifting/bending
- Must be sensitive to and respectful of cultural and lifestyle diversity.
- Crisis Line experience an asset.

\* An eligibility list will be maintained for up to 6 months.

### **CLOSING DATE:**

**Resumes will be reviewed starting January 30, 2018 but the posting will remain open until filled.**

### **PLEASE APPLY TO:**

Ola Abugharbiyeh, Manager of Multicultural Family Preservation Program  
Options Community Services Society  
Email: ola.abugarbiyeh@options.bc.ca

**Please include a cover letter clearly indicating the posting number posting #A21047 and outlining your qualifications and related experience for the position.**

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**NOTE: Applicants not selected for an interview will not necessarily be notified.**

Options Community Services Society is an equal opportunity employer committed to hiring a diverse workforce.

Posted: 1/23/18

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