

# POSTING

## CLINICAL COUNSELLOR

Permanent Full Time (35 hrs per week) - 2 positions

### Multicultural Family Preservation Program

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The Multicultural Family Preservation Program increases the parenting capacity of Ministry referred multicultural families, decreasing the potential of their children entering the care of the Ministry. Culturally agile services and supports are required to promote family wellness and support family transitions, including reunifications. This will be addressed by assisting parents and caregivers in finding ways to meet the physical, emotional and developmental needs of their children resulting in their enhanced safety and well-being.

The Clinical Counsellor will provide culturally agile services in the family's language of origin, in the family home, to families referred by the Ministry of Children and Family Development (MCFD).

The successful applicants will be proficient both written and verbally in one of the four priority languages that have been identified by MCFD: Tagalog, Mandarin, Punjabi and Arabic.

The program will be delivered throughout the communities of Delta, Langley, Surrey and White Rock.

#### KEY DUTIES AND RESPONSIBILITIES

- Participate in agency and program specific quality improvement initiatives.
- Express a willingness to learn more about, and show respect for, the clients' worldview, belief systems and means of problem solving in order to collaboratively develop and sustain culturally sensitive and agile interventions.
- Maintain current knowledge of counselling modalities, best practices in relation to the target population, culturally agile service provision, trauma informed interventions and practice.
- Conduct assessments, in collaboration with the family, MCFD staff and other involved community partners; including participation in Integrated Case management meetings relevant to referred families.
- Provide individual, couple and/or family counselling using a trauma informed approach focused on resolving issues of abuse and neglect.
- Maintain an up to date knowledge of community resources and provide appropriate referrals to clients to meet their needs.
- Develop and implement therapeutic service plans and programs necessary to meet client goals and objectives; utilizing a crisis intervention approach where necessary.
- Provide individual and group counselling, implementing intervention strategies consistent with client information and goals. Work in collaboration with client, MCFD and the Outreach Family Counsellor to establish goals that are relevant, clear and concrete.
- As needed, administer assessments to determine client concerns, problems and case outcomes. Specifying case outcomes early and concretely.

- Participate in Integrated Case Management as needed, including transition and discharge planning.
- Maintain client and service records in accordance with MCFD requirements, COA standards and agency policy.
- Formulate and facilitate support and educational groups for clients and/or their families as required.
- Provide statistical and/or narrative reports on services.

## QUALIFICATIONS

### Education, Training, and Experience

- Must possess a Master's degree in Counselling Psychology, Social Work, or related degree. Eligibility for registration with a professional body (RCC preferred).
- Must possess specialized training and experience in delivering trauma informed services.
- Broad knowledge of family therapy, non-verbal expressive child therapy and behaviour management theory and practice, including trauma informed service delivery, attachment theory, behaviour modification, and child and family development.
- Valid Driver's License and access to an appropriately insured personal vehicle for work purposes.
- Proficiency in at least one of the priority languages to sufficiently serve families in their native language.
- Awareness and understanding of the key roles that a person's culture, identity, ethnicity, race, gender and other aspects of diversity play in the counselling and support process.
- Lived experience of cross-cultural parenting and settlement considered an asset.

### Job Skills and Abilities:

- Professional etiquette.
- Ability to work independently and as a member of a professional team.
- Required to conduct oneself in a professional manner, upholding the ethical standards of the Society.
- High degree of flexibility and initiative.
- Demonstrated effectiveness as both a leader and part of a staff team.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Commitment to a problem-solving and strength-based approach.
- Ability to work independently, set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Crisis Line experience an asset.

\* An eligibility list will be maintained for up to 6 months.

**CLOSING DATE:** November 21, 2017

**PLEASE APPLY TO:** Tammy Dyer, Deputy Executive Director  
Options Community Services Society  
Email: [tammy.dyer@options.bc.ca](mailto:tammy.dyer@options.bc.ca)

**Please include a cover letter clearly indicating the posting number [posting #A21006] and outlining your qualifications and related experience for the position.**