

## Salary - \$27.54 hourly (subject to our funding model)

Options Community Services is a non-profit registered charity providing social services primarily in Surrey, Delta, White Rock and Langley. We believe in helping people help themselves. We believe in collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community.

The Mental Health Worker under the Supported Living programming provides support and facilitates activities within the components of the Mental Health services. They facilitate recovery-oriented services and provide, coaching, education, training and resource support to clients, families and other stakeholders. The successful candidate will be required to work primarily at our Surrey location but may be required to train / work at our sister locations in White Rock &/or Delta on occasion.

## ACCOUNTABILITIES

- Assesses clients regarding key components of psychosocial rehabilitation.
- Assist clients in their own homes and in the community to support increased independence and selfdetermination. This may include assisting clients with cooking, budgeting, attending appointments by either providing transportation when necessary, or teaching transportation routes/methods as required, etc.
- Assist clients in their own homes and in the Community to promote increased independence and selfdetermination. This may include supporting clients with cooking, budgeting, attending and providing transportation to appointments when necessary, community integration and life skills.
- Chart notes on clients' progress including statistical data. Provides accurate reports on clients' progress made towards goals and objectives as required. Provide feedback and motivation to clients on an on-going and individual basis, via regular recovery plan reviews, re-visiting and re-evaluating goals and highlighting accomplishments.
- Collaborates with other professionals as needed. Liaises with other community services and organizations.
- Monitors clients' well-being with the ability to recognize potential mental health emergencies and respond appropriately.
- Adheres to the policies and standards of Options Community Services, as established in policy and program manuals, Health & Safety Guidelines, job descriptions, written memos, and verbal agreements.
- Establishes a dignifying and purposeful relationship with clients, contacting and getting to know them as unique individuals with unique recovery journeys.
- Ensure program facilities and equipment are well maintained and safe.

### QUALIFICATIONS

## Education, Training, and Experience:

- A Bachelor's degree in social services or a related field or Mental Health Diploma or Certificate Worker.
- Minimum one (1) year experience working with the vulnerable population.
- Current Level 1 First Aid certificate.
- Unrestricted Class 5 Drivers License.

We are an equal opportunity employer committed to hiring a diverse workforce

# We're Hiring!

- Must have a reliable vehicle for business use.
- Lived experience relevant to the service setting is considered an asset.

### Skills and Abilities:

- Knowledge of psychosocial rehabilitation practices.
- Good organization, time and general management skills.
- Commitment to a problem-solving approach.
- Demonstrated proficiency in written, oral and interpersonal communication skills.
- Demonstrated ability to develop program related reference and resource materials.
- Ability to work independently and as part of a staff team.
- Ability to set priorities, manage multiple tasks and meet deadlines.
- Ability to identify sensitive issues and maintain confidentiality.
- Must complete a six (6) month probationary period before staff are permanent employees, unless otherwise specified by contract conditions.
- Have no relevant criminal history.

### SPECIAL REQUIREMENTS

- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check / Vulnerable Sector search preceding their start date.
- Applicants with lived experience are strongly encouraged to apply.

\*An eligibility list may be maintained for up to six months. Eligible applicants may be offered a casual position. This position is open to all qualified candidates.

PLEASE APPLY TO: Token Mahil, Program Manager

**Options Community Services Society** 

Email: token.mahil@options.bc.ca

No phone calls please

Please include a cover letter clearly indicating the posting number [posting #2024-100] and outlining your qualifications and related experience for the position.